PERSIDANGAN AKAUNTAN SEKTOR AWAM KEBANGSAAN KE 30 TAHUN 2022

NATIONAL PUBLIC SECTOR ACCOUNTANTS CONFERENCE (NAPSAC)



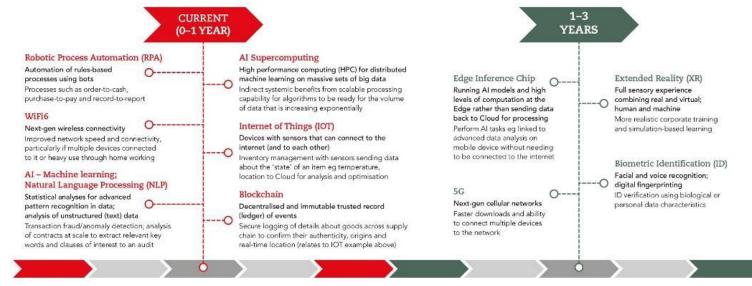
Digital Accounting: Perspective, Realities and Opportunities

SESSION 2 - 18 MAY 2022

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HEAD OF POLICY & TECHNICAL
ACCA MALAYSIA







3-5 YEARS

VIoT (Visual Internet of Things)

Based on vision recognition, Augmented Reality (AR), big data and 5G, VIoT enables smart 'things' to capture visual data, and combine with advanced analysis across structured/ unstructured data types

Photos of car number plates captured in real-time combined with near instantaneous analysis to establish ownership/usage rights with data processing at the Edge

---- Artificial Human Assistant

Its appearance and behaviour are like a human, with the ability to learn expressions, skills, reactions and express emotion Machine can communicate with people in natural language, complete tasks assigned by users, or assist in complex services with human-like responses

Autonomous driving

Independent machine control for cars and other vehicles Self-driving taxis and transportation applications embedded in smart city infrastructure

>5 YEARS

Quantum computing

Order-of-magnitude higher
levels of processing beyond
current supercomputers
Processing Al algorithms at a scale
and speed greater than supercomputers and in a more energy efficient
manner; quantum resistant encryption
for cybersecurity as quantum can
break existing cryptographic
protocols used for securing data

66

Higher capacity cellular networks Industrial use cases for IOT devices

Satellite internet

Internet access via transfer of information using satellite dish Full global coverage to enable internet access in areas where it is difficult to set up physical cables

Brain-Computer interface

Communication between neural electrical signals and external processing units Ability for those with diseases such

Ability for those with diseases such as Alzheimer's that impair verbal communication to communicate thoughts through nerve signals

Smart technology accelerates

Organisations looking to blend and redesign their technology capabilities and integrate business models around customer journeys.

Hyper connectivity is growing, computing power is exponentially expanding.



FIGURE I1: ACCA membership growth and technological innovation

RED NUMBERS = # of ACCA members 200,000 100,000 50,000 ACCA 25,000 FOUNDING OF ACCA 1,000

1996

1982

NOT TO SCALE

1904

1910

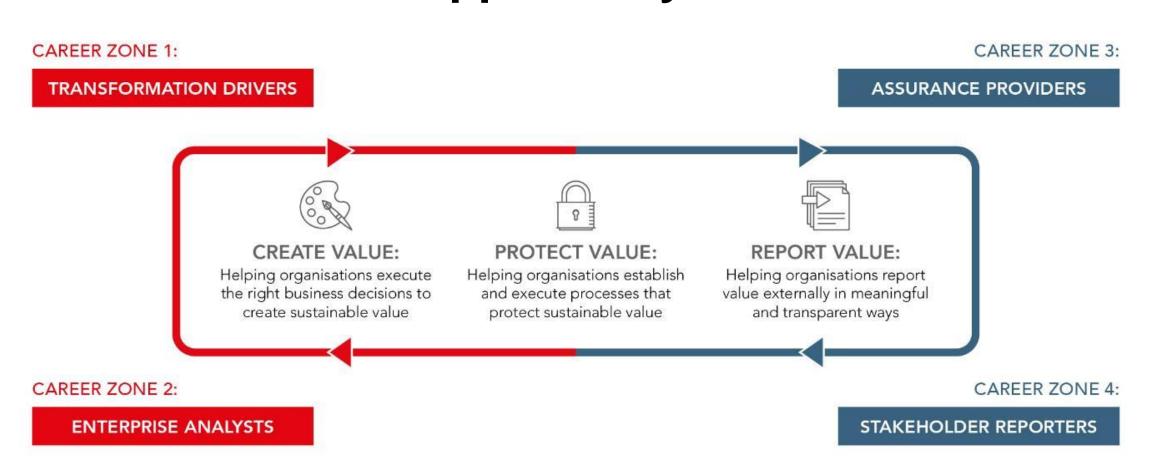
Source: Meaningful Work for the Digital Professional (ACCA, EY, 2020)

2017

2004



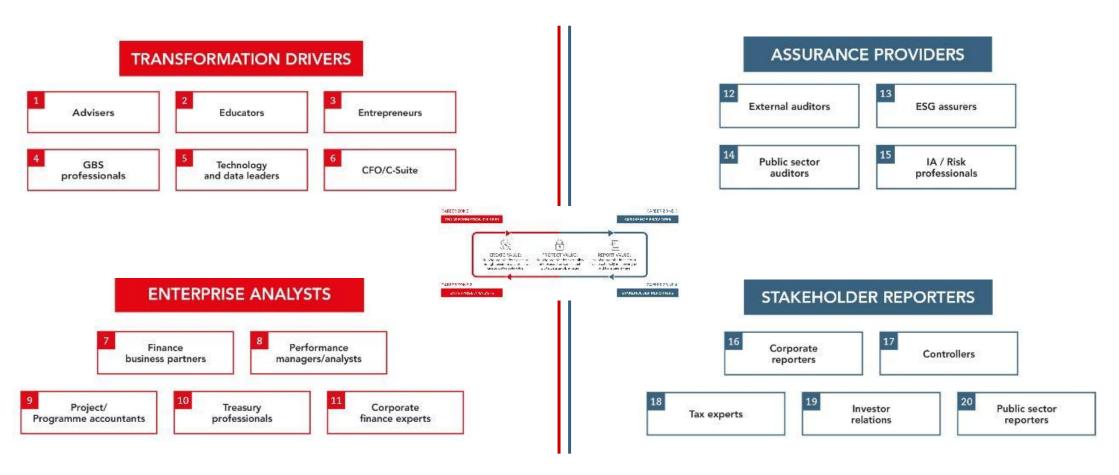
Career zones of opportunity for accountants



Source: Professional Accountants at the Heart of Sustainable Organisations (ACCA, 2021)



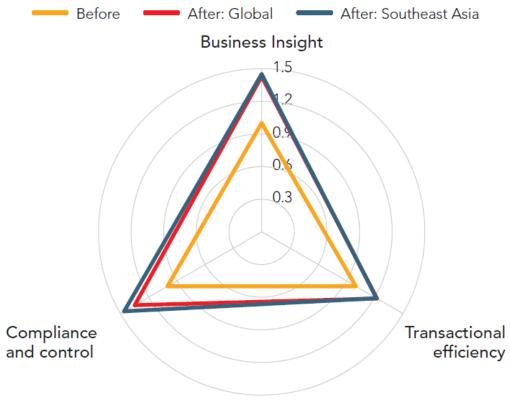
Key roles for accountants



Source: Professional Accountants at the Heart of Sustainable Organisations (ACCA, 2021)



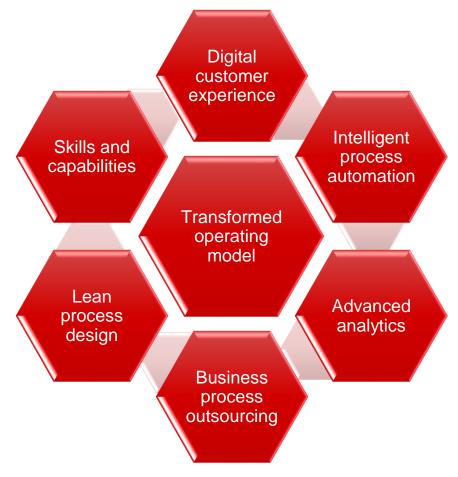
Shifting balance of finance function Global and SEA



Source: Finance Functions: Seizing the Opportunity - A Southeast Asia Perspective (ACCA, PwC, 2021)



New operating models

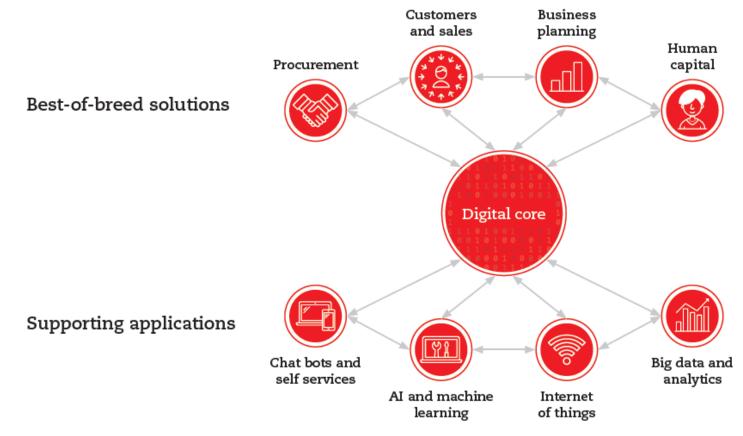


Source: The Digital Accountant: Digital skills in a transformed world (ACCA, 2020)



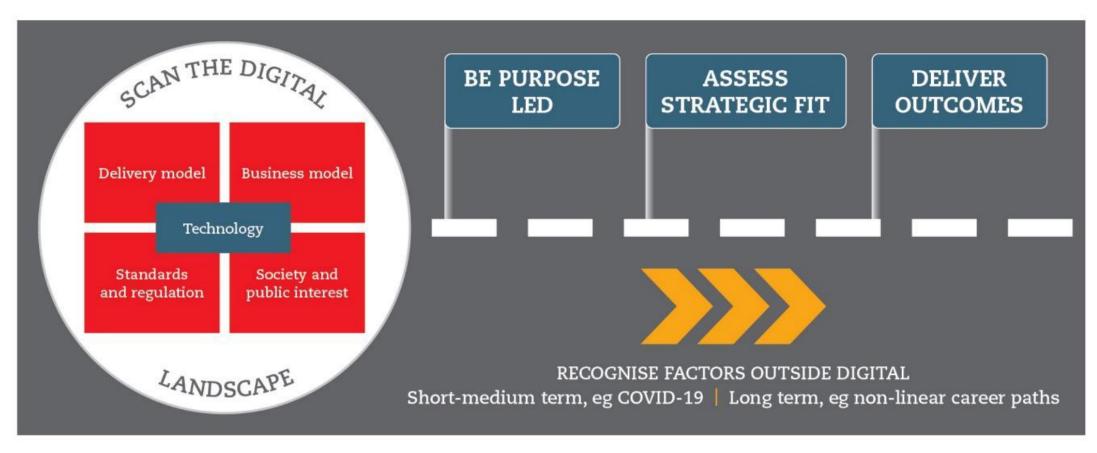
The digital core

Technology as the pipe, data as the oil





Roadmap for the digital professional



Source: Meaningful work for the digital professional (ACCA, EY, 2020)



ACCA Certificate in Digital Innovation in Finance (CertDIF)



 Aimed at business professionals who wish to develop their understanding of innovations in digital technology and its impact on the finance profession.



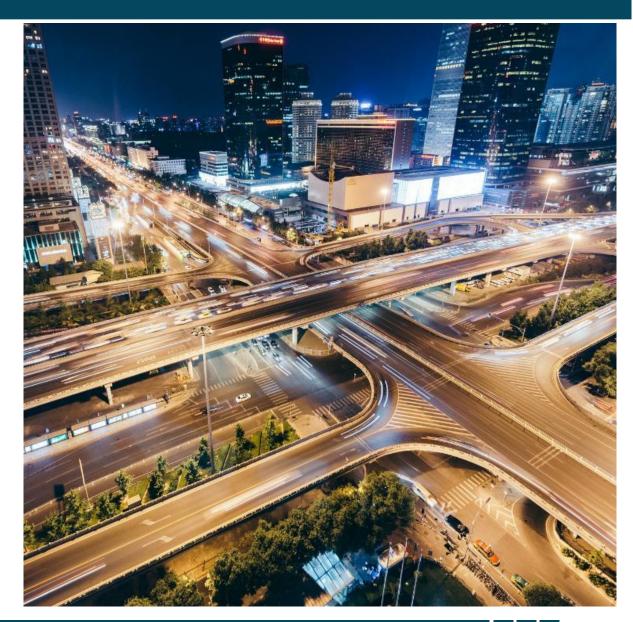
 Learners will understand how digital technology is disrupting the profession.



 Learners will develop a digital mindset to take a considered view of emerging technologies.



 Learners will also learn about what advances in technology mean for finance roles and how to make informed choices about the adoption of new technologies.





Poll question

How do you perceive the impact of digital on your career?

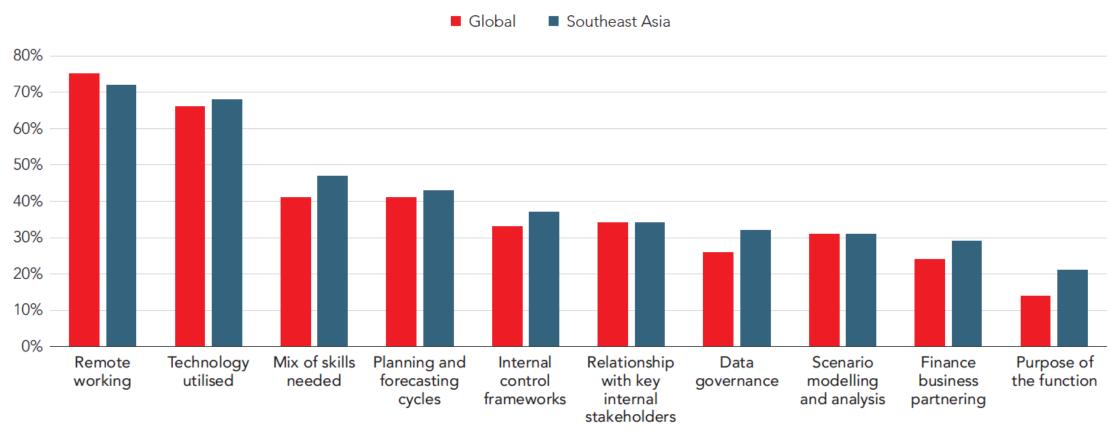
[select **ONE** option]

- 1. Threat
- 2. More threat than opportunity
- 3. Neutral neither threat nor opportunity
- 4. More opportunity than threat
- 5. Opportunity





How finance function has changed – permanently?

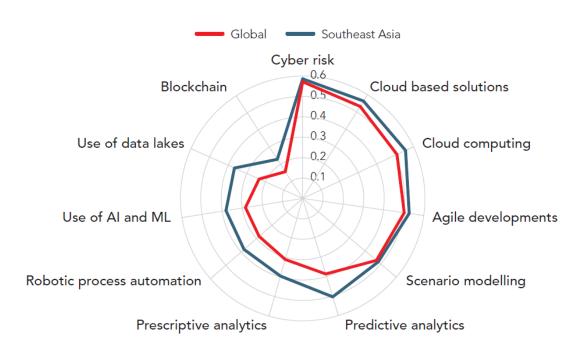


Source: Finance Functions: Seizing the Opportunity (ACCA, PwC, 2021)



Investment in data and technology – tactical response?

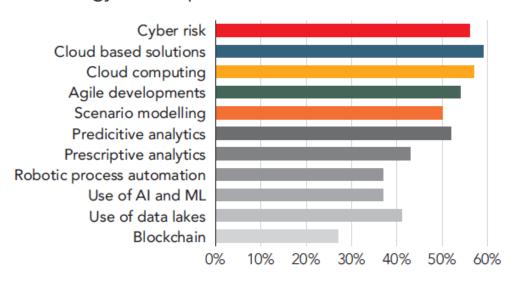
Global vs SEA vs Malaysia



Malaysia

Advancing technology

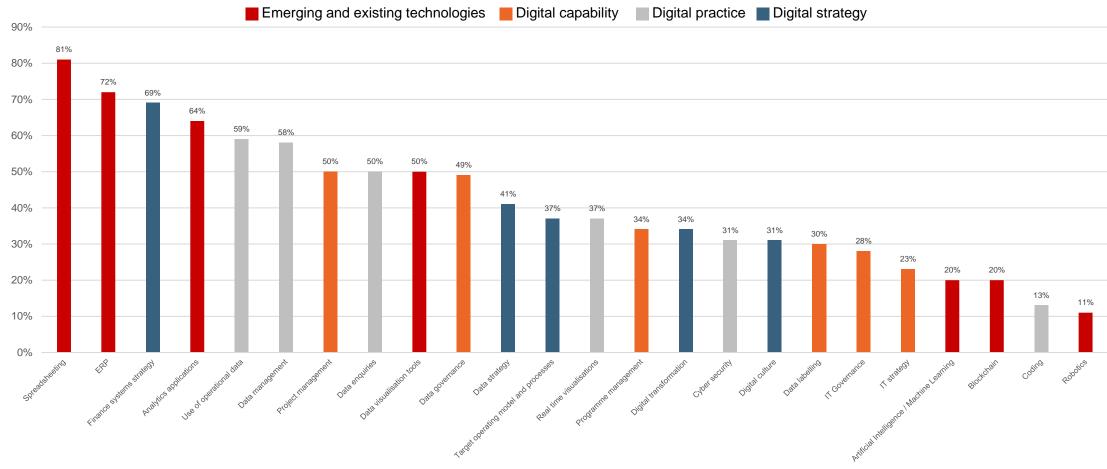
The pandemic has changed the focus of our technology landscape.



Source: Finance Functions: Seizing the Opportunity (ACCA, PwC, 2021)



Accountant's digital capabilities



Source: The Digital Accountant: Digital skills in a transformed world (ACCA, 2020)



Poll question

I build my digital capabilities by making connections to specific tasks relevant to me

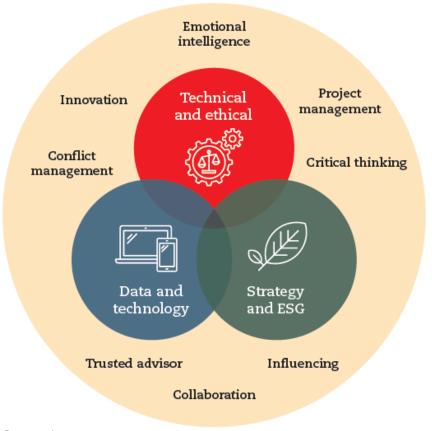
[select **ONE** option]

- 1. Strongly disagree
- 2. Disagree
- 3. Neutral neither agree nor disagree
- 4. Agree
- 5. Strongly agree





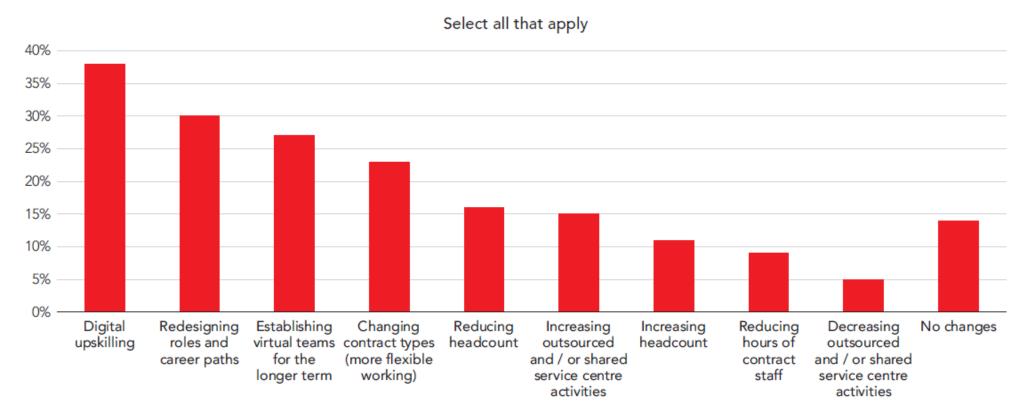
Digital skills in context Essential skill sets for the finance function



Source: Finance Functions: Seizing the Opportunity (ACCA, PwC, 2021)



People strategies in finance functions over the next year



Source: Finance Functions: Seizing the Opportunity (ACCA, PwC, 2021)



'Digital' in terms of roles/tasks (1/2)

No.	Task	Description	Examples
1	Check and validate	Establishing that the use of the technology is reliable	 ✓ Interrogating results generated by the technology ✓ Assurance, oversight and control of systems or their outputs ✓ Evaluating reliability and performance of technology over time ✓ Reconciliation of system outputs
2	Transform delivery model	Organising the resources of the enterprise to be best placed to benefit from deployment/use	 ✓ Leading digital transformation ✓ Driving changes to roles and processes to support adoption ✓ Operational support/management ✓ Setting up governance structures in the organisation
3	Develop solutions	Building the technology stack and tools	 ✓ Design, architecture, or coding to create products/services ✓ Data cleansing, labelling and management ✓ Support infrastructure to enable adoption



'Digital' in terms of roles/tasks (2/2)

No	Task	Description	Examples
4	Look ahead to evaluate strategic implications	Understanding avenues of future value from the use of the technology	 ✓ Formulate new strategy or business model ✓ Generating predictive insights ✓ Spotting opportunities for future value from performance improvement
5	Deliver an existing job with tech-updated work-flow	Act as end user who continues previous tasks, but with new tools	 ✓ Configuration of system ✓ Proficient in user interface and frontend functionality
6	Advising or providing consultancy	Understanding of the technology to support specialist advice	 ✓ Risk management, Cyber security ✓ Forensics ✓ Regulatory implications ✓ Tax or reporting, eg for cryptocurrencies

Source: Meaningful work for the digital professional (ACCA, EY, 2020)



ACCA Certificate in Data Analytics (CertDA)



 Aimed at business professionals who wish to develop their understanding of data, and the skills and techniques available for data analytics



 Includes real practical business examples for developing an understanding of data analytics and data modelling



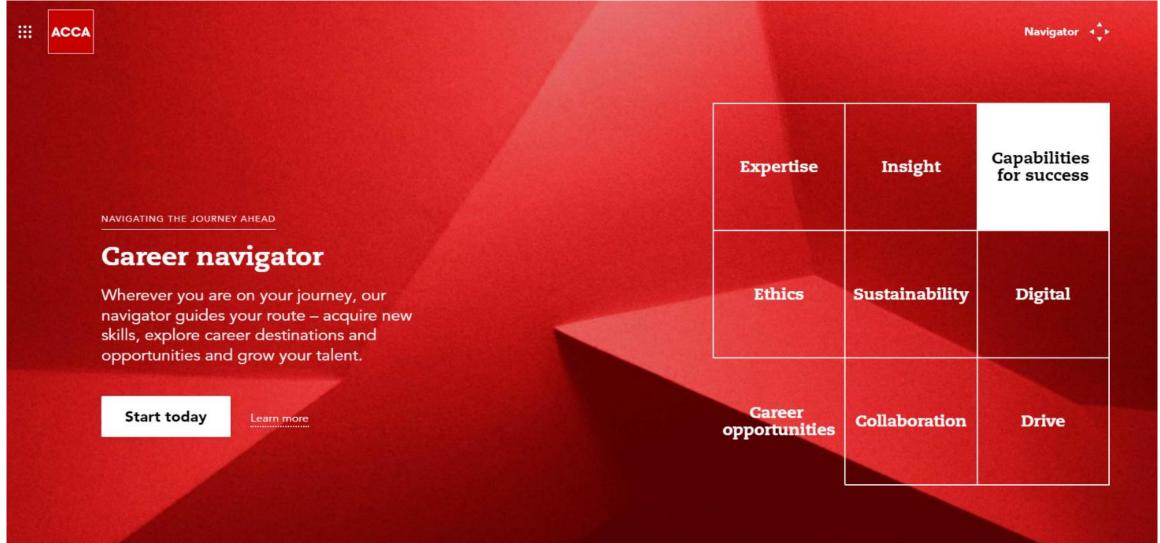
 Learners will learn about big data, sources of data, types of analytics and become familiar with the range of tools and techniques



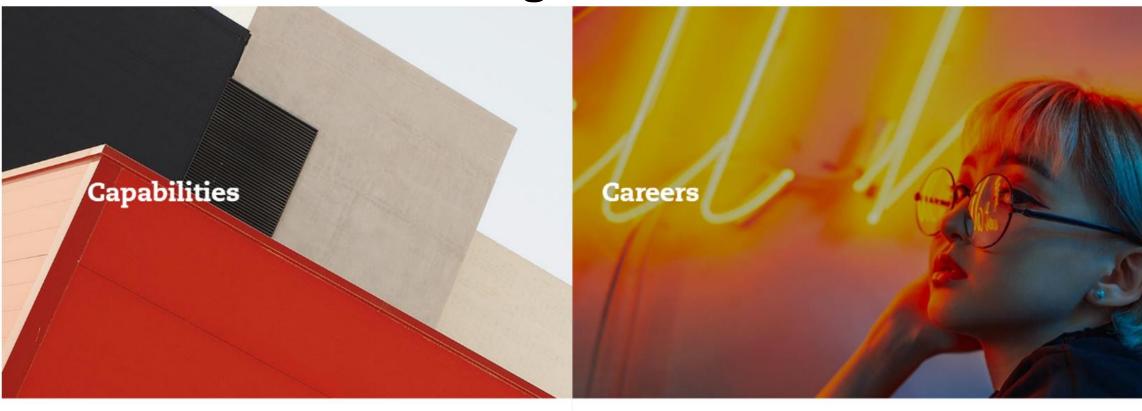
 Learners will also learn about the need to be sceptical and ethical when working in the data analytics field







Career navigator – overview



Explore the capabilities you need for the career you want, now and in the future, and find tailored learning and development opportunities

Explore more than 100 roles for professional accountants, what they involve, the capabilities they require, real-life case studies - and find your dream job

Career zones

Areas of expertise



Capability example: Digital – Expert

SKILL LEVEL: PROFICIENT EXPERT LEADER What's this?

Digital

Capability

SHARE 🗞

Related capabilities

Collaboration

Digital

Drive

Ethics

Insight

Sustainability

Suggested CPD

Certificate in Digital Innovation for Finance (CertDIF) 2021 Edition

Digital transformation of process, products and services

Data, digital and technology pick 'n' mix bundle

Suggested CPD to develop this capability

Proficiently and ethically utilises existing and emerging data technologies, capabilities, practices and strategies.



Capability statements: Digital – Expert

I support the identification, assessment and sourcing of relevant and viable technology solutions for the business and key stakeholders.

I test and integrate appropriate technology products and platforms.

Capability statements

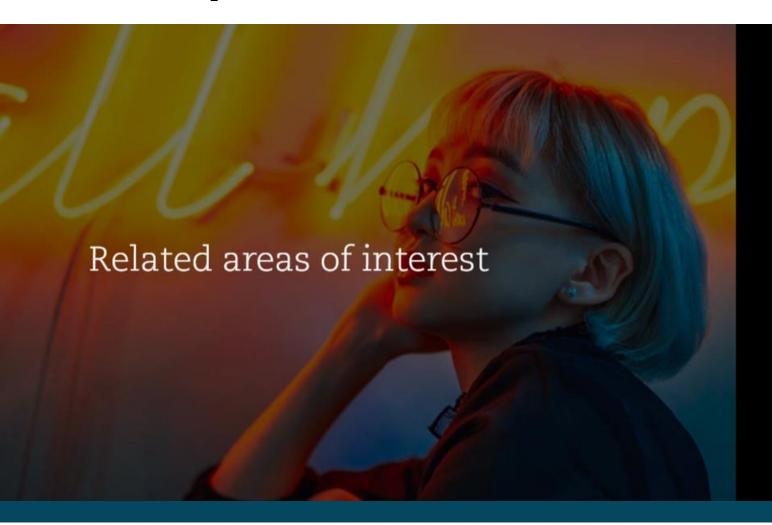
I monitor technology adoption and develop key performance indicators to assess effectiveness in my area of responsibility.

I am aware of how new and emerging data technologies are improving processes and practices in my area of specialism and I apply this knowledge to seek opportunities for innovation.

I implement processes and controls to validate the quality, accuracy and consistency of data and manage compliance with organisational data security polices and processes.



Job profiles: Digital – Expert



Job profiles Areas of expertise

Data engineer

Cloud consultant

Data scientist



Job profile: Cloud consultant

A Cloud consultant is likely to be a professionally qualified accountant with at least five years' experience, ideally across a range of sectors/clients. They must be passionate about technology and have extensive hands-on experience of using Cloud accounting systems and associated applications.

They need experience of converting client's data and processes from desktop systems to Cloud accounting systems.

Strong project management skills to manage and monitor multiple work streams and individuals are required, as are business partnering and communication skills to deal effectively with users across the practice and with software vendors. Thus they need to be confident in discussing Cloud accounting technology and relating specific issues back to the end user. In addition, they must be confident giving presentations and training, both internally and externally.

They need a problem-solving mentality, finding creative solutions to issues as they arise, in addition to a curious mindset, with a liking for new challenges and continuous learning.

Team management and leadership capabilities are essential, with a proven ability to drive change.





Digital is not just technology



Leaders now realize that "being digital" is a people problem, not a technology problem.

Continuous reskilling will continue.

We need to move towards learning in the flow of work.



The accountant of the future will, in part, be defined by their digital capabilities.





Publications on digital at ACCA Professional Insights











Click on report covers to download reports on ACCA Professional Insights page.



